



QUICK-SERVICE RESTAURANT

CASE STUDY



THE CLIENT Canada's largest quick-service restaurant.

THE CHALLENGE Successful and rapid M&A IT Operations (AMS and Infrastructure) and SAP Integration.

THE SOLUTION BY SOFTEK Defined SAP Roadmap and M&A support with IT consolidation.

THE BENEFITS Increased speed of integration for quicker value realization and developed a global template for future acquisitions. Automated period end process has reduced manual SAP transactions by 50%. Now client is able to view contribution margin by each menu item by city, franchise, state and country.

ABOUT SOFTEK

Founded in 1982, Softtek is a global provider of process-driven IT solutions with 30 offices in North America, Latin America, Europe and Asia. With 12 Global Delivery Centers in the U.S., Mexico, China, Brazil, Argentina, Spain and India, Softtek helps improve time-to-business-solution, lower costs of existing applications, deliver better engineered and tested applications, and produce predictable outcomes for top-tier corporations in over 20 countries. Through on-site, on-shore and its trademarked Global Nearshore™ service delivery models, Softtek teams with CIOs to constantly increase the business value of IT. Softtek is the creator and a leader of the nearshore industry.

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