



Softtek[®]

CASE STUDY | CPG / PHARMA & BEAUTY

Migration to SAP S/4HANA puts LATAM pharmaceutical leader's core business in the cloud



About the customer

The leading laboratory in Latin America focused on the development, production, and marketing of pharmaceutical products that help providers deliver quality healthcare services.



**Presence in 7
countries in
Latin America**



**4,500+
employees**



**12 productive
plants**



**Established
in 1921**





Business challenges

Our client's business growing considerably and was on pace to further consolidate its market leadership. Rather than add more integrations and customizations to its legacy ERP, our client chose to migrate to SAP S/4 HANA for more stable core enterprise processes and the flexibility to adapt and innovate quickly.



1

Manage transactional and analytical workloads from a single source of truth.

2

Unlock greater synchronization and simplification across the value chain to capitalize on growth opportunities and new business models flexibly.

3

Increase efficiency across the IT landscape.

4

Create more value to clients, employees, and partners.



How Softtek comes into play

Softtek became a strategic partner for the SAP S/4HANA implementation on Microsoft Azure and enabled our client to be one of the first in its market to adopt SAP S/4HANA. It now has one of the largest, most modern, and simplified conversions operating in the cloud and can run critical functions in production, quality assurance, plant maintenance, sourcing, finance and accounting, sales, and distribution.

The migration involved more than 25 business locations, 12 plants, and 1,000 users, without interruptions to business operations.

The data center migration was completed in less than 20 hours with a team of about 120 professionals.

Migrated more than 15 servers and 1.4+ TB of databases to a single system, ensuring availability and minimizing downtime.

Conversion of the landscape and productive environment, guaranteeing the functionality and infrastructure of the system.





Business impact

The new SAP S/4HANA platform opened up major growth opportunities for our client, as it now has a digital core with a simplified data model and the flexibility to integrate innovation enablers like AI and ML frameworks and real-time predictive analytics, at a lower total cost of ownership.



More agile interoperability and integration with new technologies, enabling greater innovation capacity and speed to market.



Real-time business indicators across the value chain from a single source of truth.



Greater flexibility in a stringent regulatory environment



ABOUT SOFTTEK

Founded in 1982 by a small group of entrepreneurs, Softtek started out in Mexico providing local IT services, and today is a global leader in next-generation digital solutions. The first company to introduce the Nearshore model, Softtek helps Global 2000 organizations build their digital capabilities constantly and seamlessly, from ideation and development to execution and evolution. Its entrepreneurial drive spans 20+ countries and more than 15,000 talented professionals.

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