



# Softtek®



## FROM ZERO TO ONE HUNDRED IN VEHICLE PICKUP AND DROP OFF

Softtek presents an innovative solution that optimizes and improves the vehicle pickup and drop-off process for workshops, vehicle rental, and inspection services. Respond to the new needs and expectations of customers and vehicle service providers with an automated digital kiosk that is personalizable and able to integrate new functionality. The Low Touch Economy is here to stay.

- Customer-centric
- Easy and intuitive
- Personalized design
- Scalable solution
- Quick return on investment

### PROCESS AUTOMATION BENETS



#### Cost reduction

- Self-service solution
- Resource efficiency

#### 100% Digital

- New interactive channel
- Collects and interacts with useful information

#### Increase in efficiency

- User service hours (24x7)
- Marketing and promotions by location

#### Workload decrease

- Better vehicle drop-off and pickup capacity
- Instant attention

#### Better user experience

- Improve accessibility and enable independence
- Easy-to-use interface

### SOFTEK, TIME TO EVOLVE

Founded in 1982, Softtek is a global company with a broad portfolio business-transforming products and solutions enabled by technology. Softtek helps dozens of Japanese, German, and American Tier 1, Tier 2, and OEMs providing strategic services to evolve their digital capabilities constantly and seamlessly, from ideation and development to execution.

+ 15.000 professionals

+ 20 countries

+ 15 languages

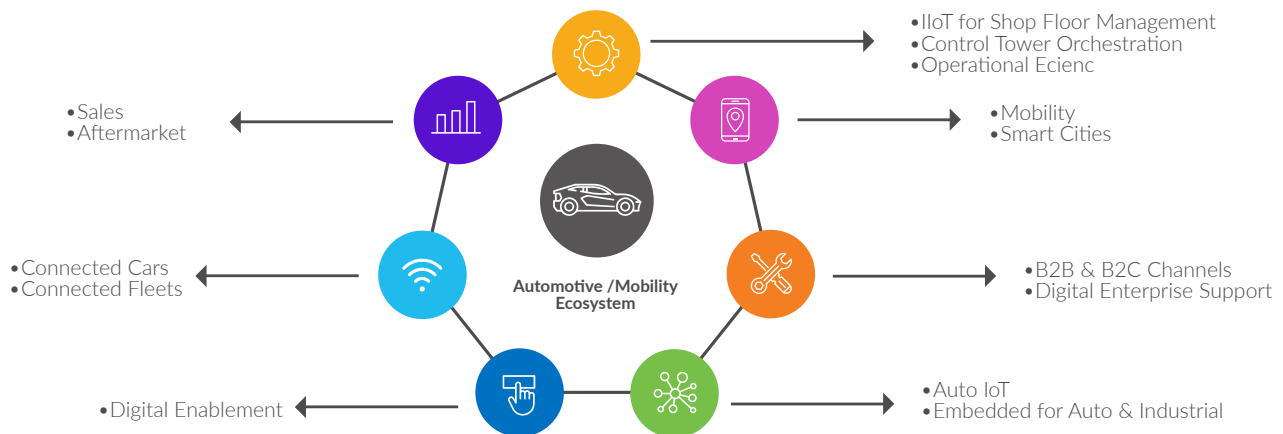
12 Global delivery centers

**WE WORK WITH LEADERS**



### DRIVING TRANSFORMATION IN THE ERA OF MOBILITY

With a specialized offer for the Automotive segment that takes advantage of our technical and functional capabilities, we help organizations evolve through business-transforming technologies, understanding the importance of tight collaboration along the value chain of the three key players to satisfy the end customer - Tier 1 & 2 Suppliers, OEMs, Dealers & Channels.

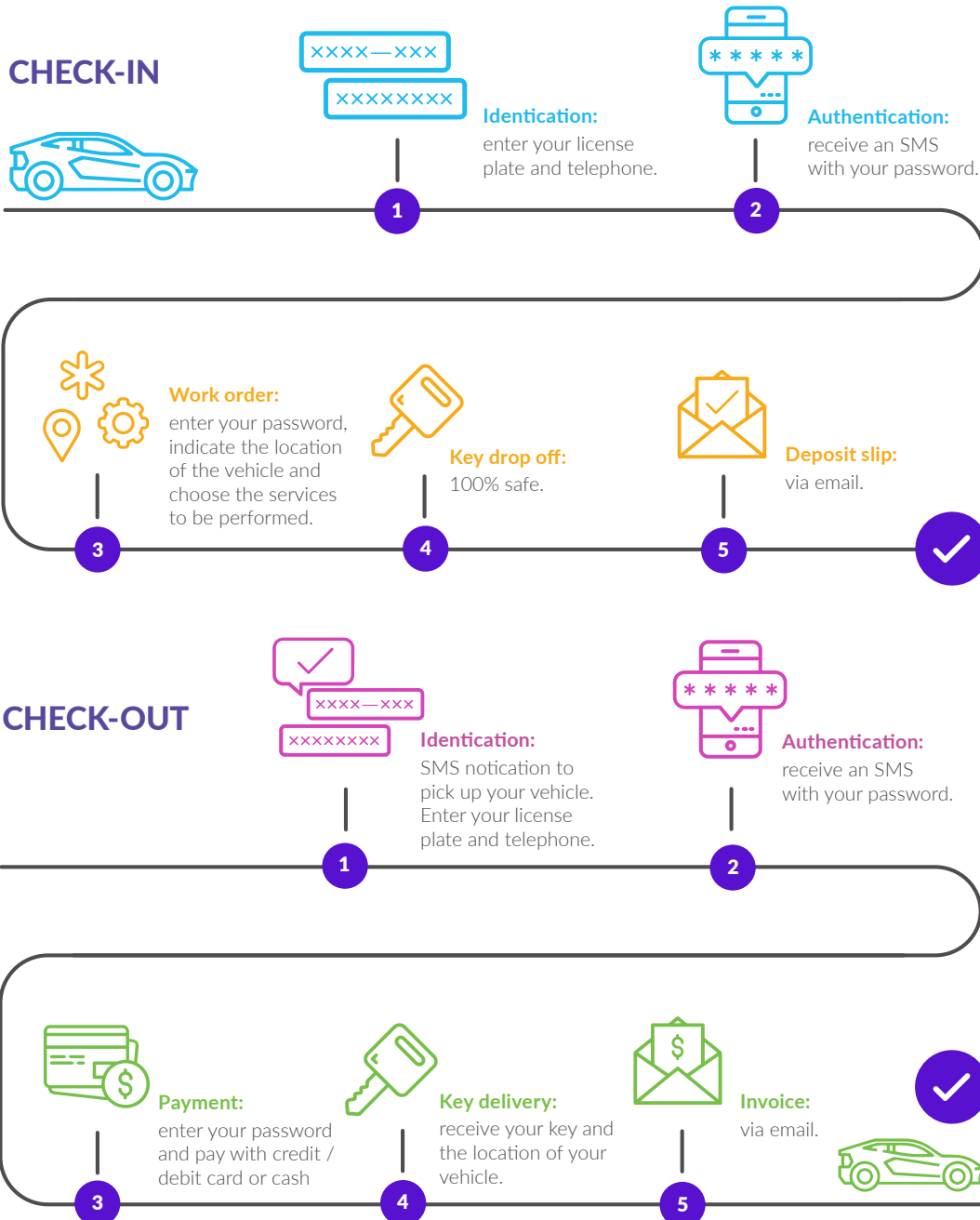


## TRUESPOT POWERED

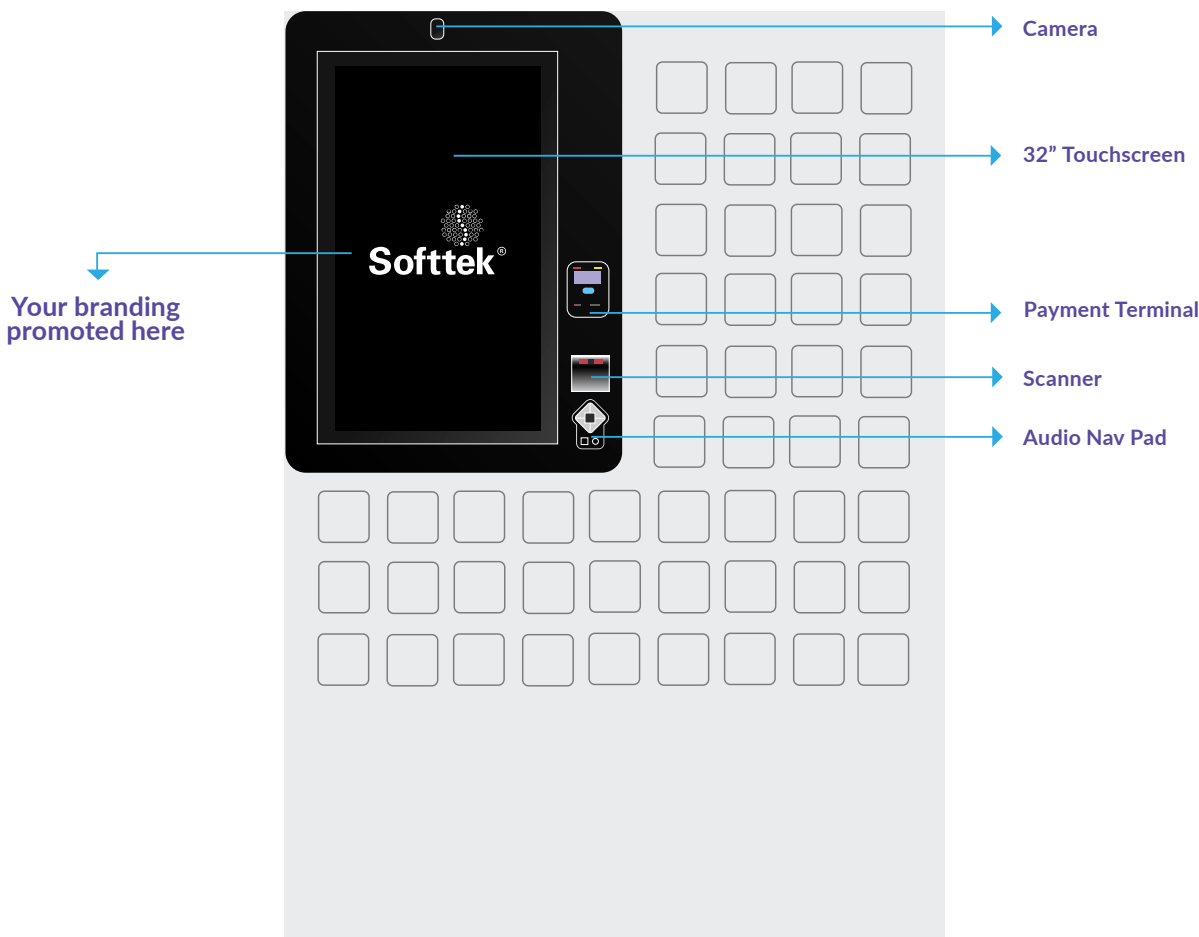
Since 2017, the TrueSpot team has been vigorously researching, designing, developing, testing and now operating a suite of solutions that is transforming dealer operations and driving significant and quantifiable bottom-line impacts.



## HOW IT WORKS



## KNOW YOUR KIOSK



## PRACTICAL FUNCTIONALITIES THAT STREAMLINE EACH MOVE

### Kiosk management

Disable Windows functions and enable kiosk security.

### Secure authentication

One-time password generation algorithm.

### Key Operation

Complete system: Deposit, extraction and delivery.

### DMS integration

Integration with workshop / dealer / inspection workow.

### QR identification

Quick identification without typing.

### Notification

SMS and email notifications to clients and advisers.

### Monitoring and Traceability

Complete registration operations and client and user traceability.

### Invoices sent by email

Issuance of invoices and documents by email.

## ABOUT SOFTEK

Founded in 1982, Softtek is a global company and the largest provider of IT services from Latin America. With a broad portfolio of business-transforming products and solutions, Softtek helps Global 2000 organizations evolve their digital capabilities constantly and seamlessly, from ideation and development to execution.