



SERVICENOW WITH SOFTTEK

Rapidly Evolve Towards Reliable, Automated IT Services that Users will Love.

Revolutionize IT service management with Softtek's services for ServiceNow. Imagine intuitive, self-service experiences that give customers what they want while lowering support costs.

BRINGING END-TO-END EVOLUTION INTO REACH

As digital initiatives become more complex, automated, and sophisticated, adopting a new way to run operations flawlessly is necessary. Modern IT operations leverage data in real time, employ AI to increase agility and reliability, and provide a seamless experience that makes users more productive.

- ServiceNow is fast: implementations completed in Agile time frames
- ServiceNow is simple: configuration and management requirements a breeze
- ServiceNow is powerful: designed specifically for large enterprises

SERVICES

Softtek provides end-to-end ServiceNow services and solutions, from consulting, implementation and development, to full intelligent IT operation transformations.

Service desk and IT service management

Service integration and management

Migration and upgrades

IT workflows

Application development

Security integration

WHY SOFTTEK + SERVICENOW

In addition to mastery of ServiceNow and the Now platform, Softtek helps accelerate the IT digitization journeys with over 20 years of experience transforming highly critical IT operations.



Intelligent IT Operations



Domain Expertise



Next-Generation ITSM



Cloud-based Operations



Risk Mitigation

Founded in 1982 by a small group of entrepreneurs, Softtek started out in Mexico providing local IT services, and today is a global leader in next-generation digital solutions. The first company to introduce the Nearshore model, Softtek helps Global 2000 organizations build their digital capabilities constantly and seamlessly, from ideation and development to execution and evolution. Its entrepreneurial drive spans 20+ countries and more than 15,000 talented professionals.

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