

SOFTTEK TESTING CENTER OF EXCELLENCE

Harnessing Excellence, Maximizing Business Value



THERE IS NO ESCAPING THE NEW MARKET ORDER

To keep pace with the increasingly high customer expectation for constant innovations and exceptional experience anytime, anywhere, on any device –and driven by Saas, cloud, mobile and social revolutions, today’s organizations are compelled to grow new projects exponentially to sustain competitiveness.

The key factor for success resides in the organizations’ ability to navigate a challenging technical and regulatory landscape, which often means dealing with decades-old legacy systems, increasingly sophisticated, complex technologies, ever-broadening sets of compliance requirements and multiplying security concerns. Thus, the demand for QA and testing increases accordingly.

The need for QA and testing is skyrocketing, a trend unmatched by budgets: only 5% of organizations are facing a meaningful increase in the QA budget, with more than half of them facing flat or diminishing ones.

This conjunction of circumstances amounts in more and more leading organizations seeking adaptive solutions that maximize the business value of their investment, such as Softtek’s Testing Center of Excellence.

INTRODUCING SOFTTEK’S TESTING CENTER OF EXCELLENCE

Capitalizing on extensive experience since early 1998 to assist world class customers with their testing needs, Softtek’s TCoE (Testing Center of Excellence) addresses organizations’ challenges to deliver quality products to internal and external stakeholders alike, through a proven service delivery model that excels at maximizing the business value of quality assurance, testing & validation.

See how Softtek’s holistic framework combines assets, skills and processes on the back side.

Years of Experience
15 years

Scalability
A strong experienced and knowledgeable testing team, growing rapidly

Global Delivery
On site, Low Cost Domestic, Nearshore and Offshore (9 Global Delivery Centers)

Business Scenarios
Centralized Testing
Online Ventures
Software Products
Mergers & Integrations
ERP / SAP Ecosystems
Industrial Internet
Mobile Computing

Industry Focus
Insurance
Banking
Manufacturing
High Tech
Telecommunications
Retail

LEVERAGING MODULARITY THROUGH SCALABLE ENGAGEMENT MODELS



Dedicated

Provides ultimate control, and is the best choice for very large organizations with a stable stream of QA needs, or mediumsized organizations with mature demand management processes.



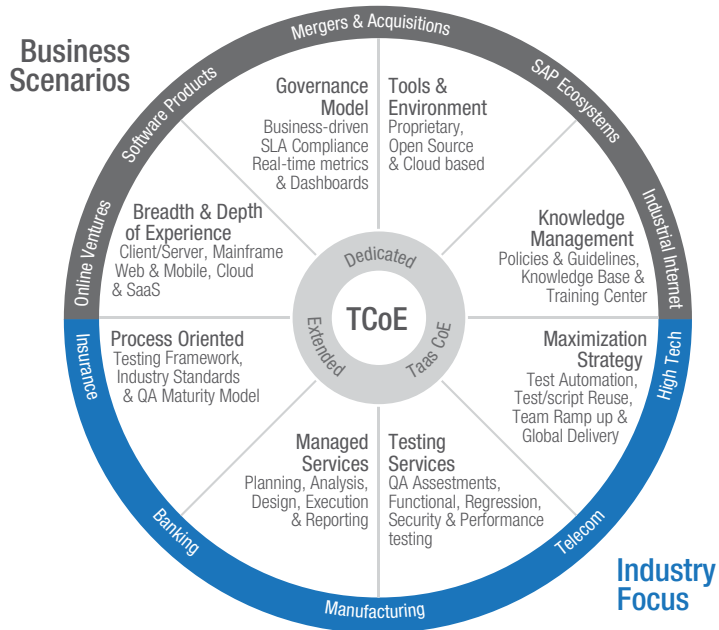
Extended

Brings flexibility and lower operational costs through on-demand service components for peak demand or specialized testing services while resembling dedicated CoEs in most other aspects.



TaaS CoE

Provides all benefits of full scope CoE by leveraging vendor’s tools, experts, capabilities, and Softtek’s proven testing frameworks through a Testing as a Service model. Ideal for scenarios that require ultimate execution flexibility.



Softtek received the highest ratings possible for the Testing and Maintenance services

Celent 2010 ITS Vendor Solution Spectrum Report

BENEFITS AND OUTCOMES MAXIMIZED

- Reduced costs associated with QA, Testing & Validation Programs
- Increased operational efficiencies
- Resource optimization
- Improved quality & customer satisfaction
- Faster time-to-market
- Added value of relevant business knowledge
- Reduced business risks
- Metrics driven program
- Full visibility thru Governance Model

SOFTTEK TCoE VALUE ELEMENTS

Engagement Models: Maximize your ROI through three innovative blueprints: dedicated, augmented or virtualized.

Quality Model: More than 15 years perfecting our QA & Validation maturity model, quality management best practices and methodologies.

Best of Breed Technology: Through key partnerships we are able to quickly get ROI from your tools & environment and thru TaaS.

Talent: Up to date, engaged experts proficient in the latest methodologies, processes and technologies throughout our career paths.

Global Delivery: Testing capabilities throughout the Americas, complemented with capabilities in Europe & Asia, allowing us to provide 24/7 coverage.

Efficient: Test Automation Framework that accelerates and optimizes scripting, improves productivity and reuse.

Work Concurrently: Leverage leaner and faster development methodologies such as Agile, or collaborate with your teams during business hours.

Seamless Integration: Integrate testing within your wing-to-wing Application Lifecycle Management processes.

Specialization: Leverage our expert resources for Agile, Cloud, Mobile, ERP/SAP, SOA, Performance, or Security initiatives.

Knowledge Transfer: Proven methodology that ensures business continuity and team performance reliability.

Culture: Our metrics-driven, continuous improvement attitude permeates throughout everything we do.

TCoE Evolution Phases

Building a high-performing TCoE can be both time consuming and a risky proposition. Softtek's phased approach builds upon a solid maturity model that creates capabilities one layer at a time, maximizing time-to-results and ensuring measurable, predictable progress in the TCoE program.



CoE Initiation:

Define and implement strategic assets (process, resources, tools), infrastructure and governance.

CoE Transformation:

Quantitatively manage strategic assets to deliver business value.

CoE Optimization:

Optimize strategic assets and maximize business value of QA and testing

ABOUT SOFTTEK

Founded in 1982, Softtek is a global provider of process-driven IT solutions with 30 offices in North America, Latin America, Europe and Asia. With 12 Global Delivery Centers in the U.S., Mexico, China, Brazil, Argentina, Spain and India, Softtek helps improve time-to-business-solution, lower costs of existing applications, deliver better engineered and tested applications, and produce predictable outcomes for top-tier corporations in over 20 countries. Through on-site, on-shore and its trademarked Global Nearshore™ service delivery models, Softtek teams with CIOs to constantly increase the business value of IT. Softtek is the creator and a leader of the nearshore industry.

information@softtek.com
1 (888) 763.8831
softtek.com
@Softtek